

The M&S Pension Scheme Portal

How to reset your login details


Don't worry if you forget your login details, you can reset them in just a few clicks.

Visit www.hartlinkonline.co.uk/mandspensionscheme and click on:

- **Login Name Reminder**
 - **Reset Password**
 - **Reset Pin**
1. You'll be asked to enter the security code in the coloured box and enter the email address you used to register your account. Click **Submit**.
 2. You'll then be asked to enter the answer to your security question. Click **Submit**.
 3. If you've entered the correct information, your login name/ a new password/ a new PIN will be emailed to you and you'll be able to log in. If you haven't received it, check your junk mail in case it has landed there instead.
You'll need to repeat these steps for each login detail by returning to the homepage and clicking on the links mentioned above.
 4. If you've reset your password or PIN, when you log in you'll be asked to enter the old password/ PIN, (which is the one provided by email) and provide a new password/PIN. New passwords and PINs need to meet the criteria stated.

Contact details

 M&S Pensions Administration Team, PO Box 555, Stead House, Darlington, DL1 9YT

 0345 304 7474

 mandspensions@capita.com

For general information about the Scheme visit www.mandspensionscheme.com

For more information about how the Trustee manages your personal information read the Privacy Policy at www.mandspensionscheme.com/privacy-policy

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